



# Delaware Medical Assistance Program (DMAP) E-mail Notification System

*May 20, 2021*

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## E-MAIL NOTIFICATIONS

**Attention: All Providers – Non-Citizen Benefit Package (ILLNR) updated to reflect primary coverage available through HRSA COVID-19 uninsured program**

In response to coronavirus COVID-19, DMAP has updated the Non-Citizen Benefit Package (ILLNR) described in the April 21, 2020 Notify Me, to reflect primary coverage available through the federal government's Health Resources & Service Administration (HRSA) COVID-19 Uninsured Program.

The HRSA Program provides COVID-19 claims reimbursement to health care providers and facilities for testing, treatment, and vaccine administration for the uninsured.

Claims submitted to DMAP that are eligible for HRSA reimbursement will be denied except for deliveries with a COVID-19 primary diagnosis or a delivery with diagnosis code O98.5; these will continue to be paid by DMAP.

Other than the above delivery exception, all ILLNR claims will be reviewed per the ILLNR eligibility guidelines for emergency, labor and delivery services.

For more information and guidance regarding claims submission for the HRSA COVID-19 Uninsured Program, go to: [hrsa.gov/CovidUninsuredClaim](https://hrsa.gov/CovidUninsuredClaim).

### Need Assistance?

- **Call Us:** Provider Services at 1-800-999-3371; Option 0, then Option 2
- **Message Us:** Secure Correspondence: Log in to the [Provider Portal](#)
- **Email\* Us:** [delawarepret@dx.com](mailto:delawarepret@dx.com) - *\*Reminder: Do not send any correspondence that has protected health information (PHI) to this mailbox.*

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